New Volunteer Tour

Our Address: 16 Brent Drive, Hudson

How Clients Set Up Appointment:

To receive furniture, clients must obtain a referral from a social service agency. Clients then have 30 days to come in and select their furniture and housewares. Clients can have up to 2 visits and must take all items selected during a visit.

When Clients Come to the Store:

The goal is to shop and pack in 1 hour. The steps are:

1. Check in
    1. verify address, phone, family members,
    2. get vehicle size & license plate (for capacity purposes & to load into correct vehicle!)
    3. provide bags for bonus extra items (small items that we recycle into a new home!)
    4. get a shopper to work with client
2. Shopper
    1. Reviews lists with client – mattress, furniture, kitchen, linens (outdoors)
    2. Distribute Household and Linens list to assigned volunteers for them to pack.
    3. Tablet – shops for items and “check in” items for client.
        **QR and movers locate item/number in clients
        System provides packing % based on vehicle
3. Household & Linens
4. QR – appliances, lamps, artwork
5. Movers – load beds, furniture, rugs + soft good items (#3 & #4)

Volunteer areas:

1. Donations In-take
2. Cleaning furniture
3. Cataloging Inventory
4. Sorting - Linens
5. Shop

Questions: Email: volunteer@freshstartfunriturebank.org

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